

STATE AND SCHOOL EMPLOYEES' HEALTH INSURANCE PLAN
Temporary Benefit Enhancements
Revised 7-1-2020

In order to help reduce the spread of the Coronavirus (COVID-19), the State and School Employees' Health Insurance Plan has made the following temporary benefit enhancements:

- Medically necessary diagnostic testing for COVID-19, consistent with Centers for Disease Control (CDC) guidelines, is covered with no cost sharing (deductible, copay, coinsurance) to you.
- Medically necessary telephone-only provider visits have been added to the Plan's existing telemedicine (online provider visit) coverage when provided by network providers, subject to the applicable deductible, coinsurance and copayment. Plan participants are encouraged to contact their local network provider to determine if the needed service is available via telemedicine. Participants may also access online provider services 24/7 by contacting AmWell at <https://mssehip.Amwell.com/> or call 844.SEE.DOCS (844-733-3627).

These temporary enhancements are intended to help ensure our Plan participants get the care and medications they need without further exposing themselves and/or their providers to the risk of contracting or spreading the virus. These changes have been implemented based on guidance and recommendations from federal and State authorities, and will remain in effect until further notice.

If you have any questions, please call 601-359-3411 or toll-free at 866-586-2781 or email us at KnowYourBenefits@dfa.ms.gov should you need assistance. Thank you and stay safe.